

# TAY/gate

## KNOW BEFORE YOU GO

### CHECK YOUR EMAIL!

YOU RECEIVED AN EMAIL FROM: [kkite@indianamuseum.org](mailto:kkite@indianamuseum.org), Subject line: Your TAY/gate Tickets Are Here! **YOU WILL NEED THIS EMAIL TO SHOW AT CHECK-IN. IT SERVES AS YOUR TICKET!**

*Purchaser name: Jane Smith*

*Ticket Type: General Admission*

*Ticket Date: Friday, Nov. 1*

*Number of Tickets: 2*

If you purchased multiple tickets for multiple days or admission levels, you received **separate emails** for each of those tickets.

### TAY/gate Event Details

Indiana State Museum

650 W. Washington St.

Indianapolis, IN 46204

3–7 p.m.

Food and drink stations close at 6:45 p.m. Coat check closes at 7:15 p.m.

### Parking and Transportation

Parking is available on a first-come, first-served basis for TAY/gate guests in the attached underground White River State Park garage. This garage is located at the museum's entrance and will charge \$40 (**credit card only**) per car for arrival before 4 p.m. We HIGHLY recommend arriving early as after 4 p.m., the garage will increase rates to \$75. **You will need to show the email we sent you to the parking attendant to verify attendance at TAY/gate upon arrival as the garage is not run by the museum.**

For more information about other parking locations in the area, visit the Indianapolis Downtown parking site.

Because of our proximity to the concert venue, we anticipate an increased volume of traffic around the museum. We also recommend utilizing rideshare options such as Uber or Lyft to avoid parking problems.

## What to Expect

**BRING THE EMAIL WE SENT YOU TO SHOW UPON CHECK-IN. IT SERVES AS YOUR TICKET!**

### Check-in

You can enter the museum only from the parking garage or the main entrance off West Washington Street. Check-in will take place at both entrances. To make this experience as smooth as possible, please have the email we sent you out and ready to show to museum staff.

If you are 21 or older, your ID will be checked, and you'll receive a wristband upon check-in. You may be additionally asked for ID at bars serving alcohol.

### Bag Policy

One see-through bag made of plastic, vinyl or PVC that is no larger than 12" x 6" x 12" and a small clutch bag or purse that is about the size of a hand is allowed. Backpacks, luggage and other bags exceeding 12" x 12" x 6" will not be allowed.

Exceptions may be made for:

- Medical bags no larger than what is required to transport necessary medical equipment
- Other bags required for guests with ADA needs
- Breast pumps for nursing mothers
- Diaper bags for guests accompanied by infant(s) and/or toddler(s)

### Food and Drink

General admission ticket holders will have food available for purchase at the museum café and IMAX theater. Pizza, while supplies last, will be free for guests at the IMAX ticket counter beginning at 4:30 p.m. GA ticket holders will also receive ONE drink ticket to be used at notated bars and drink stations with additional drinks available for purchase.

VIP ticket holders will have access to catered food inside the VIP lounge in addition to food offered for GA. VIP ticket holders will receive TWO drink tickets to be used at notated bars and drink stations with additional drinks available for purchase.

Additional cocktail tickets are available for purchase for \$13 at the ticket counter and non-alcoholic drink tickets for \$3.

No outside food or drink is allowed. Exceptions may be made for families with small children such as baby bottles with milk or juice.

### Vendors

Vendors will be selling merchandise, many who are local to Indianapolis. These vendors are equipped to take credit card payments.

### Activity Tickets

You will receive 4 activity tickets upon arrival. These can be used for various activities throughout the museum. If you run out, additional tickets are available for purchase at the museum ticket counter. Tickets are \$5/1 ticket, or \$20/5 tickets.

### Other important information:

#### Accessibility

- A limited number of wheelchairs are available for use. Please let a museum staff member know if you need a wheelchair.
- A nursing mother's room is available on the second floor of the museum on a first-come, first-served basis.

### Photo Policy

There will be photographers at TAY/gate each day. If you prefer not to be in photos, please let a member of our staff know. Otherwise, your entrance ticket allows the museum to photograph you for future use.

### Coat Check

Coat check will be available free of charge to all guests.

### Prohibited Items

- Alcohol, drugs, illegal substances, or any paraphernalia associated with drug use
- Audio/video recorders, professional cameras, tripods
- Backpacks, luggage and other bags exceeding 12" x 12" x 6"
- Clothing that displays obscene/offensive language and/or pictures
- Laser pens/pointers of any type
- Military or tactical-style clothing/gear (active-duty military uniforms are allowed)
- Noisemakers such as air horns
- Pepper spray/mace
- Confetti poppers
- Weapons of any type, including chains, knives, firearms and spiked jewelry
- Any other item deemed unacceptable by event/building management